

**Adult Intake Form**  
**West Houston Counseling Center, PLLC**  
**707 South Fry Rd., Suite 465, Katy, Texas 77450**  
**Phone: (281) 940-8515 Fax: (888) 972-1582**  
**www.WestHoustonCounseling.com**

**Client Information:**

Name: \_\_\_\_\_ Today's Date: \_\_\_\_\_ Sex: *M F*  
Age: \_\_\_\_\_ Birth date: \_\_\_\_\_ Social Security Number: \_\_\_\_\_  
Relationship Status:  Single  Married  Long-term Relationship  Divorced  Separated  Widowed  
Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_  
Address: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Email Address: \_\_\_\_\_ Permission to confirm appointments via email? *Y N*

In the event of an emergency, whom should we contact?

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_  
Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

*Please provide a copy of both sides of your insurance card and driver's license for verification of benefits and identity.*

**Responsible Party**

Name: \_\_\_\_\_ Birth Date: \_\_\_\_\_  
Address: \_\_\_\_\_  
Driver's License # \_\_\_\_\_ SS# \_\_\_\_\_ Phone: \_\_\_\_\_

**INSURANCE INFORMATION**

Who is the insured? \_\_\_\_\_ SS#: \_\_\_\_\_ Birth Date: \_\_\_\_\_  
Relationship to Client: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Employer of the insured: \_\_\_\_\_ Work Phone: \_\_\_\_\_  
Insurance Company Name: \_\_\_\_\_ Insurance Phone # for Mental Health: \_\_\_\_\_  
Member ID#: \_\_\_\_\_ Group ID#: \_\_\_\_\_

I authorize the release of any medical or other information necessary to process an insurance claim. I understand that West Houston Counseling Center, PLLC will diligently attempt to get accurate information regarding my mental health insurance benefits. I will not hold West Houston Counseling Center liable for insurance nonpayment due to misquoted benefits. I will not hold West Houston Counseling Center responsible to know and understand my benefits plan. West Houston Counseling Center will file my insurance claims for me as a courtesy. I am ultimately responsible for all charges my insurance company does not pay, except for contracted network provider discounts that may apply. I also request benefits be paid to West Houston Counseling Center.

Signature of Client and/or Responsible Party: \_\_\_\_\_

Date: \_\_\_\_\_

Client Name: \_\_\_\_\_ Date: \_\_\_\_\_

Have you ever sought counseling before?    Yes    No

If yes, name of professional: \_\_\_\_\_ Duration of counseling: \_\_\_\_\_

How did you hear about this center? \_\_\_\_\_

**Medical Information:**

Doctor's name \_\_\_\_\_ Office Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Psychiatrist's name \_\_\_\_\_ Office Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Please list current medications with dosage and frequency: \_\_\_\_\_

Any problems with past or present medications: \_\_\_\_\_

Do you have any chronic medical or mental health conditions? *Y N*    If so, please list: \_\_\_\_\_

**Your Education:**

Where did you attend public school? \_\_\_\_\_

Did you attend college/professional school? When, where, degree earned? \_\_\_\_\_

Any plans to further your education? *Y N*    If so, when and what? \_\_\_\_\_

**Problem Description:**

Please list the main reason for seeking counseling at this time: \_\_\_\_\_

What would you like to get out of counseling at this time? \_\_\_\_\_

Is there anything else you would like us to know? \_\_\_\_\_

**Your Relationships:**

Please list your marriage(s) or other important significant-other relationships:

| Partner's Name | Year Begun | Year Ended | Married to this person? | Children from this relationship & their ages |
|----------------|------------|------------|-------------------------|--|
| _____          | _____      | _____      | _____                   | _____  |
| _____          | _____      | _____      | _____                   | _____  |
| _____          | _____      | _____      | _____                   | _____  |
| _____          | _____      | _____      | _____                   | _____  |

Client Name: \_\_\_\_\_ Date: \_\_\_\_\_

**Home Information:**

List all persons living in the home:

| Name  | Age   | Relationship |
|-------|-------|--------------|
| _____ | _____ | _____        |
| _____ | _____ | _____        |
| _____ | _____ | _____        |
| _____ | _____ | _____        |
| _____ | _____ | _____        |

**Your Family:**

| Relative   | Name(s) | Living? | Current age<br>Or age at death | Occupation | Describe the relationship |
|------------|---------|---------|--------------------------------|------------|---------------------------|
| Father     | _____   | _____   | _____                          | _____      | _____                     |
| Mother     | _____   | _____   | _____                          | _____      | _____                     |
| Brother(s) | _____   | _____   | _____                          | _____      | _____                     |
| Sister(s)  | _____   | _____   | _____                          | _____      | _____                     |
| Other      | _____   | _____   | _____                          | _____      | _____                     |

*Please check all of the items below that you are currently experiencing. Feel free to add any others at the bottom under "Other Concerns or Issues."*

|                        |                           |                           |
|------------------------|---------------------------|---------------------------|
| Abuse – emotional      | Impulsive spending        | Self abuse - burning      |
| Abuse – neglect        | Impulsiveness             | Self abuse - cutting      |
| Abuse – physical       | Indecision                | Self abuse – other        |
| Abuse – sexual         | Inferiority feelings      | Self abuse – scratching   |
| Aggression             | Inhibitions               | Self-centeredness         |
| Anger                  | Interpersonal conflicts   | Self-control              |
| Anxiety                | Irresponsibility          | Self-esteem               |
| Arguing                | Irritability              | Self-neglect              |
| Attention problems     | Judgment problems         | Separation                |
| Career concerns        | Laziness                  | Sexual conflicts          |
| Childhood issues       | Legal matters             | Sexual desire differences |
| Children – care of     | Loneliness                | Sexual dysfunctions       |
| Children – custody     | Loss of control           | Sexual – other issues     |
| Children – management  | Losses                    | Shyness                   |
| Choices I have made    | Low energy                | Sleep – insomnia          |
| Codependence           | Low frustration tolerance | Sleep – nightmares        |
| Compulsive spending    | Low income                | Sleep – too little        |
| Concentration problems | Low mood                  | Sleep – too much          |
| Confusion              | Marital coldness          | Step-parenting            |
| Crying                 | Marital conflict          | Stress                    |

**Client Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

|                               |                              |                                  |
|-------------------------------|------------------------------|----------------------------------|
| Deaths                        | Marital distance             | Stress-management                |
| Debt                          | Marital infidelity / affairs | Suicidal thoughts                |
| Decision making               | Medical concerns             | Suspiciousness                   |
| Delusions – false ideas       | Memory problems              | Temper problems                  |
| Dependence                    | Menopause                    | Tension / stress                 |
| Depression                    | Menstrual problems           | Thought disorganization          |
| Distractibility               | Mixed feelings               | Threats of violence              |
| Divorce                       | Mood swings                  | Tiredness                        |
| Drug abuse – over the counter | Motivation                   | Tobacco Use                      |
| Drug abuse – prescription     | Mourning                     | Violence                         |
| Drug abuse – street drugs     | Obsessions                   | Violence – victim of crime       |
| Drug abuse – alcohol          | Outbursts                    | Work problems                    |
| Eating – poor appetite        | Oversensitive to criticism   | Weight and diet issues           |
| Eating – making myself vomit  | Oversensitive to rejection   | Withdrawal – isolating           |
| Eating – overeating           | Panic or anxiety attacks     | Employment problems              |
| Eating – under-eating         | Parenting                    | Employment – lack of             |
| Emptiness                     | Perfectionism                | Employment – overdoing           |
| Failure                       | Pessimism                    | Employment – termination         |
| Fatigue                       | Phobias                      | <b>Other Concerns or Issues:</b> |
| Fears                         | Physical problems            |                                  |
| Financial troubles            | PMS                          |                                  |
| Friendship problems           | Poor self-care               |                                  |
| Gambling                      | Procrastination              |                                  |
| Goals not being met           | Relationship problems        |                                  |
| Grieving                      | Relaxation                   |                                  |
| Guilt                         | Re-marriage                  |                                  |
| Headaches / pains             | Risk taking                  |                                  |
| Health                        | Sadness                      |                                  |
| Hostility                     | School problems              |                                  |

Client Name: \_\_\_\_\_ Date: \_\_\_\_\_

**West Houston Counseling Center, PLLC**  
**Credit Card Authorization**  
*All clients must have a credit card on file to receive services.*

**Please make no marks or add comments to this page of the document.** It is your consent to make payment for services rendered and your treatment is conditional on your signing this consent form without modification. This form will be securely stored in your clinical file and may be updated upon request at any time.

In the case that you miss or fail to cancel an appointment within 24 hours of the scheduled time, you will be charged a \$50 fee. If a check is returned unpaid, your credit card will be charged the amount of the check. An additional \$35 fee will be assessed for 1) returned checks, and 2) inaccurately disputed claims/charge backs.

I, \_\_\_\_\_, hereby authorize West Houston Counseling Center, PLLC, to bill my credit card at the usual fee for professional services including all of the following:

- Appointments and/or copayments that I elect to pay for by credit card
- Missed appointments
- Telephone, email, and Skype consultations
- Appointments that I have cancelled with less than a 24-hour notice
- Returned checks
- Fees not covered by insurance or insurance payments made to patient rather than provider

Credit Card Type (check one):

Visa       MasterCard       Discover

Card # \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Name as Printed on Card: \_\_\_\_\_

Verification/Security Code (3 digit code on back of card by signature line): \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

By signing below I am authorizing West Houston Counseling Center, PLLC to bill my credit card at the usual fee for professional services. I will not dispute charges ("charge back") for sessions I have received or appointments I have missed according to the above policy.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

Client Name: \_\_\_\_\_ Date: \_\_\_\_\_

**Client Informed Consent**

**Counseling Relationship:** We schedule appointments based on availability and your need. If you experience a mental health emergency, obtain crisis services by dialing 911 and/or by going to a nearby hospital emergency room.

**Effects of Counseling:** At any time, you may initiate discussion of possible positive or negative effects of entering, not entering, continuing, or discontinuing counseling. While benefits are expected from counseling, specific results are not guaranteed and sometimes things may get worse before they get better. Together we will work to achieve the best possible results for you.

**Client Rights:** Some clients achieve their goals in only a few counseling sessions; others may require months or even years of counseling. You also have the right to refuse or discuss modification of any of our counseling techniques or suggestions that you believe might be harmful. If you are concerned about slow progress or lack of progress, you have the right to speak about your concerns.

We assure you that our services will be rendered in a professional manner consistent with accepted legal and ethical standards. If at any time for any reason you are dissatisfied with our services, please let us know. If we are not able to resolve your concerns, you may report your complaints in writing to the Complaints Management and Investigation Section, Texas State Board of Examiners of Professional Counselors.

**Cancellation:** In the event that you will not be able to keep an appointment, please notify us by phone at least 24 hours in advance to avoid payment. If this 24-hour notice is not respected, you will be charged a \$50 fee. Cancelling an appointment means you are not able to make the scheduled appointment time. If you choose to reschedule your appointment at the time you call to cancel, that does not remove any fees for your cancelled appointment. This fee must be paid before additional sessions may be scheduled. An additional \$35 fee will be assessed for 1) returned checks, and 2) inaccurately disputed claims/charge backs.

**Session Fees: Therapist fees range by licensure status and experience. Your fee per session is \_\_\_\_\_.**

**Therapist and client initials \_\_\_\_\_**

\_\_\_\_\_ LPC

Please understand that an LPC is not a psychiatrist, but a licensed Master's level therapist, and as such cannot recommend or prescribe medications but can encourage clients to see a physician for a medical evaluation.

\_\_\_\_\_ LPC-Intern

An Intern has earned a Master's degree and is provisionally licensed while gaining the necessary clinical hours to receive full licensure. Your name and certain aspects of your case may be disclosed to supervisors during the course of supervision so that you receive the best care possible. Your counselor does not provide legal and/or disability input.

\_\_\_\_\_ Graduate Level Counselor

A graduate level counselor is a Master's level student in a counseling related field and is not licensed. Your name and certain aspects of your case may be disclosed to supervisors during the course of supervision so that you receive the best care possible. Your counselor does not provide legal and/or disability input.

**Legal Fees\*:** We have no forensic experience therefore we would generally not be a good expert witness. However, in the event of court proceedings where we are court-ordered to appear, or our records are needed, our hourly fee is \$200 for any amount of work performed including reports, drive time, wait time, depositions and court proceedings. We require a retainer fee of a minimum of \$600 no later than 48 hours before the court date. The fee for copying records will be a \$30 processing fee plus \$0.50 per page.

\*A 10% charge will be added to all outstanding balances over 30 days, and all returned checks will incur a \$30 fee.

**Confidentiality:** All of our communication is confidential, except in the following cases: a) We determine that you are a danger to yourself or someone else; b) You disclosed abuse, neglect, or exploitation of a child, elderly, or disabled person; c) You disclose sexual contact with another mental health professional; d) We are ordered by court to disclose information; e) You direct us to release your records; or f) We are otherwise required by law to disclose information. If we see you in public, we will protect your confidentiality by acknowledging you only if you approach us first.

I understand that if I am working with a therapist for couples counseling, the relationship is considered the client. I understand that anything I tell my therapist individually, whether in person, on the phone, or through written communication, will not be held as confidential and may be shared with the spouse/partner at the therapist's discretion. This policy is intended to maintain the integrity of the counseling relationship between both members of the couple and the counselor, as well as avoiding a conflict of interest. I understand that my therapist will not keep secrets which jeopardize the therapeutic work of the relationship counseling. If at any point, you feel that you need to share information that must be kept from your partner/spouse, you may request a referral to another counselor for individual therapy.

By your signature below, you are indicating that you read and understood this statement, or that any questions you had about this statement been answered to your satisfaction and that you were furnished a copy of this statement if one was requested. By our signature, we verify the accuracy of this statement and acknowledge our commitment to conform to its specifications.

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

Client Name: \_\_\_\_\_ Date: \_\_\_\_\_



**Notice of Privacy Practices  
Receipt and Acknowledgment of Notice**

Client Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Parent/Guardian Name: \_\_\_\_\_

I hereby acknowledge that I have received and have been given an opportunity to read a copy of West Houston Counseling Center's Notice of Privacy Practices. I understand that if I have any questions regarding the Notice or my privacy rights, I can talk to my counselor about it or contact Jana Henry or Melissa Melnar at West Houston Counseling Center. I understand that I may also contact the Department of Health and Human Services at 200 Independence Avenue, S.W., Washington, D.C. 20201.

\_\_\_\_\_  
Signature of Client

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Parent, Guardian or  
Personal Representative

\_\_\_\_\_  
Date

*(If client is under 18 years of age)* \* If you are signing as a personal representative, please describe your legal authority to act for this individual (power of attorney, healthcare surrogate, etc.).

Client Refuses to Acknowledge Receipt (reason):

\_\_\_\_\_  
Signature of Staff Member

\_\_\_\_\_  
Date

**West Houston Counseling Center, PLLC**  
707 South Fry Road, Suite 465  
Katy, Texas 77450  
Office: (281) 940-8515  
Fax: (888) 972-1582  
[www.WestHoustonCounseling.com](http://www.WestHoustonCounseling.com)